

COVID - 19

There are significant differences between business disruptions that are caused by natural, human-made, technology or operational failures and those caused by pandemic events. These differences persist due to the potential increased scale, severity, and duration of pandemic events, necessitating the need for organisations to expand beyond traditional resilience planning strategies.

Metalweb have incorporated pandemic planning considerations into its existing resilience management activities to provide a comprehensive response and to provide continuity for their most critical products and services.

Our first priority during the COVID pandemic is the safety and well-being of our workforce, their families and the communities in which we operate. Metalweb have focused on implementing COVID safe working conditions to minimise the transfer and the impact of the virus in the workplace. This includes implementing COVID policies that go beyond government guidelines and providing financial support for all employees during absence for any COVID related reason. This ensures that all employees adhere to self-isolation guidelines and stay away from the workplace if there is any risk of bringing the virus into the business.

Our planning considerations also consider the worst possible scenario of individual Metalweb locations and or operational facilities being closed due to COVID infecting a specific location, or government guidelines or local authority restrictions forcing the closure or operational activity of one or more sites. To eliminate or minimise the impact to our customers, should we face this worst-case scenario, Metalweb have deployed plant and expertise across all its locations, this will allow for the diversion of processing across alternative operational facilities. We recognise that this may provide capacity issues, but there is the facility to add productivity through amendment of working patterns.

Our other consideration is the impact the closure or any restrictions our suppliers may face because of the pandemic. Of course, we have entered a risk assessment process with each supplier, but we have also implemented a supply chain strategy to use multiple manufacturers based in different countries to minimise any pandemic impact. Where we cannot amend our purchasing strategy, because of strategic or manufacturing limitations, we have increased our physical stock to minimise the impact of any potential supply shortages.

We also benefit from being part of Reliance Steel and Aluminum, who are the largest Steel and Aluminium distributors in North America, facilitating access to worldwide stocks and supply lines within our wider family of companies.

Finally, we cannot guarantee that the pandemic will not cause any issues, but we are confident we have minimised the impact and are constantly reviewing our strategy.

Yours Sincerely

Karl Weston
Managing Director